

OPERATIONS CONTROLLER

JOB DESCRIPTION:

Working within a customer service role, you will control, co-ordinate and monitor activities across the Optinergy power producing fleet. You will ensure safe and efficient execution of site activity and accurate recording of site performance.

Our Operations Controllers are trained to recognise and respond to incidents while directing communications between management and technical teams.

MAIN DUTIES:

- 🌀 Demonstrate excellent interpersonal and communication skills.
- 🌀 Focus attention for long periods while working under pressure.
- 🌀 Maintain a positive, professional approach while responding promptly to customer inquiries over various channels.
- 🌀 Ensure safe, efficient, and compliant operation of our energy producing portfolio.
- 🌀 Provide transfer of control of equipment under Wind Turbine Safety Rules (WTSR) and High Voltage Safety Rules (HVSr).
- 🌀 Remotely respond to alarms to maximise energy capture and minimise outages.
- 🌀 Responding remotely to alarms, monitoring SCADA/weather systems and ensuring safe operating conditions.
- 🌀 Produce reports from complex data sets.

ESSENTIAL CRITERIA:

- 🌀 Experience with providing direct customer service and/or experience of engineering support services.
- 🌀 Strong communication and organisational skills.
- 🌀 Willingness to work within a 24x7 shift pattern covering both day and night shifts.
- 🌀 Strong working knowledge of Microsoft Office packages.
- 🌀 Fluent English, both written and verbal.
- 🌀 Ability to adapt quickly in a flexible working environment.

DESIRABLE CRITERIA:

- 🌀 An understanding of power generation principles or heavy plant operation.
- 🌀 Previous work experience in operation of wind or solar farms.
- 🌀 Knowledge of LV/HV systems and WTSR.
- 🌀 Experience of working within rigorous safety systems.
- 🌀 Training or education in electrical, mechanical or an IT discipline.

OTHER INFORMATION:

- 🌀 **Environment:** Opportunity to work locally in a growing, fast paced, innovative and friendly environment.
- 🌀 **Working Hours:** The role will involve work within a 24x7 shift pattern, covering both day and night shifts.
- 🌀 **Contract:** Permanent after 6 months probationary period.
- 🌀 **Training:** Optinergy actively encourages personal and professional development. Specific training will be provided during an initial introductory period.
- 🌀 **Equal opportunities:** We are committed to equality of opportunity for existing and potential employees.
- 🌀 **Salary:** €35k-€40k - Dependent on experience.
- 🌀 **Location:** Based in our Operations Control Centre in Stradone, Co. Cavan.

To apply for this role, send your CV and cover letter to:
jobs.oc@optinergy.eu
Ensure "*Operations Controller*" appears as the subject.